

**COMPLETE SERVICE.  
COMPLETELY WORRY-FREE.**

# CASE STUDY

**HRO - PAYROLL, BENEFITS, HR ADMINISTRATION AND RECRUITING  
APPLIED PATHWAYS, ENTERPRISE HEALTHCARE MANAGEMENT & PRACTICES CONSULTANTS**



## CHALLENGE

A firm dedicated to providing best practice technology services to healthcare providers lacked the practices and technology to fully develop and execute their own HR functions internally.

Working in a highly-regulated, fast-growing healthcare industry, the client needed a complete solution to their HR needs, and soon.

The time and resources consumed by their internal HR administration was prohibitive, and getting worse. In a very real sense, it was draining their ability to grow even as their marketplace continued to expand.

## SOLUTION

emphasisHR provided a complete, top-to-bottom HR solution that virtually cleared HR responsibilities from the client's operation.

emphasisHR's turnkey services helped to identify key roles and fill them; construct smart HR policies; and provide workplace cultural support.

emphasisHR also provided automated monthly reports detailing employee utilization, leave, turnover and staffing levels. They also supported the client with complete hiring and onboarding programs.

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*We depend on emphasisHR every day. From handbooks to maternity leave policies, they are always on the spot with the right people and the right answers. Having a discussion with them is really easy—and by taking on the administrative day-to-day, looking around corners for us, emphasisHR frees me up to grow my business.”*

JOHN FELDMAN  
FOUNDER AND CHAIRMAN

## RESULTS

emphasisHR has become a true day-to-day resource handling every aspect of the HR function, including HR strategy, payroll, benefits, screening and hiring talent, and more. The client has total access to a dependable partner that offloads a great deal of administrative overhead and regulatory compliance, so they are free to grow. Shareholders are also pleased, since the detailed analytics emphasisHR provides offer deep insight into operational efficiency—and they like what they see.

**COMPANY LEADERSHIP, WHICH HAD BEEN SPENDING 25% OF THEIR TIME ON HR,  
CAN NOW DEVOTE 100% OF THEIR TIME TO GROWING THEIR BUSINESS.**